



Date of Memo: March 08, 2023  
Current Meeting: March 16, 2023  
Board Meeting: March 23, 2023

**BOARD MEMORANDUM**

**TO:** Indianapolis Public Transportation Corporation (IPTC) Board of Directors  
**THROUGH:** President/CEO Inez P. Evans  
**FROM:** Chief Information Officer Marcus Burnside  
**SUBJECT:** Consideration and approval of Avail Technologies, Inc. annual maintenance agreement

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**ACTION ITEM A – 7**

**RECOMMENDATION:**

In a manner consistent with IPTC procurement award standards, it is requested that the Board authorize the President/CEO to enter into a purchase agreement with Avail Technologies, Inc., for CAD/AVL (Computer-Aided Dispatch/Automatic Vehicle Location) maintenance in an amount not to exceed \$137,683.

**BACKGROUND:**

In February 2018, IPTC awarded Avail Technologies to replace the then-end-of-life CAD/AVL platform. Avail Technologies CAD/AVL system connects vehicles with their back office scheduling and dispatching software. It automatically collects vital data dispatchers use, such as bus GPS locations, schedule adherence status, breakdowns, and emergencies. It also integrates with your system to pass essential information to in-vehicle peripherals (head signs, annunciators, etc.) and passenger information systems (website and mobile applications.)

**DISCUSSION:**

The Avail Technologies CAD/AVL contract continues through February 28, 2026. This procurement will allow IPTC to purchase licensing, maintenance, and support for its production environment from March 1, 2023, to February 29, 2024. The annual maintenance will incrementally increase as IPTC leverages additional enhancements to the Avail platform, such as the Yard Management module.

**ALTERNATIVES:**

The Board could choose not to purchase the Avail annual maintenance. However, IPTC will no longer be able to receive hardware, licensing, and software support for its CAD/AVL platform, severely impacting the agency's operations.

**FISCAL IMPACT:**

The funding for this project will be from the Information Technology operating budget. The Avail maintenance for FY2021 through FY2023 was \$137,683 annually. The cost for Avail maintenance for FY2024 will increase due to the new Yard Management module and cloud migration implementations which will be completed in FY2023. The cost increase will be determined upon project completion and brought to the Board in February 2024 for approval.

**DBE/XBE DECLARATION:**

There is no DBE goal associated with this contract award.

**STANDING COMMITTEE DISCUSSION/RECOMMENDATION:**

This action will be reviewed by the Finance Committee on March 16, 2023.